

Crestview Manor
150 Old Saw Mill River Road
Hawthorne, NY 10532
914-769-1762
March 25, 2021

Indoor Visitation Fact Sheet

On behalf of PAZ Management and the Facility staff we welcome you to visit your loved ones during these difficult times. The guidelines established are a requirement of the New York State Department of Health. If you have any questions, please feel free to call the Administrator.

- Visiting Hours are by appointment only. You can schedule your appointment, by calling the facility, Monday Through Friday between the hours of 9 am to 5 pm for a visitation time.
- Walk-in's will not be permitted to visit.
- Visiting hours are from 2 pm - 4 pm; and 6:30 pm – 8:30 pm (7) days a week.
- Visitation will be limited to (1) hour, you must be on time for your visit. If you arrive late your visitation will still end at the scheduled time.
- Visitors must be 18 years of age or older or accompanied by an adult 18 years of age or older. It is the responsibility of the adult to maintain these guidelines for anyone under age 18.
- Visitors will be screened for signs and symptoms of COVID-19 prior to resident access and will be refused access if they do not pass the screening questions.
- Visitors are required to provide demographic information that will be kept on file at the facility and sent to the Department of Health upon request.
- Visitors are required to wear a face covering at all times during their visit. We will provide one for you if you lack a face-covering.
- Your loved one is also required to wear a face-covering during your visit.
- Visitors will be asked to sanitize their hands at the time of their screening with an alcohol-based hand sanitizer.
- A staff member will escort you to the designated visitation area.
- Your loved one will also be asked to sanitize their hands prior to your visit.
- Visitation will be limited to the designated area in the first-floor dining room. A privacy screen will be provided for your visit.
- Visitors cannot leave the visitation area and are NOT permitted in resident rooms or other public areas.
- Food is not permitted for consumption during your visit. You may bring food for your loved one and a staff member will label it and place in refrigeration for consumption at their request.
- Only sips of beverages are permitted during your visit. The face covering may be lowered and replaced immediately after drinking the beverage.
- Only (2) visitors shall be permitted per resident for each scheduled visit.
- Our employees will monitor your visits to ensure that all guidelines are being followed.
- Employees will disinfect visitation areas after your visit.
- Restrooms are NOT available during your visit, please make other arrangements prior to visitation.

If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 state declared public health emergency.